



Optimized for Higher Education

University of Maine, Maine Educational Opportunity Center: Satisfying Stringent Government Mandates Across Regional Sites



The MEOC's mission of serving adults seeking higher education requires both optimum customer service and ability to meet highly specific federal reporting requirements. Optix has helped the MEOC advance these goals by allowing efficient access to information across multiple locations.

The Maine Educational Opportunity Center (MEOC) is a federal education initiative established to promote access to post-secondary education for traditionally under-represented adult populations within Maine. As part of their commitment to assist any adult seeking to re-enter a formal education setting, MEOC selected Optix to support multiple locations and to follow processes established by the U.S. Department of Education (DOE).

Optix: Opportunity

The MEOC encountered several key issues which led them to choose Optix as their document management solution:

- Need to satisfy specific applicant tracking and verification mandates designated by DOE
- Main office served as primary repository, with key materials routed to eight field offices throughout the state
- Extensive and costly copying and mailing of paperwork to multiple sites
- Rapid deployment with no programmer customization required

Optix: Options

The MEOC's Optix implementation included:

- Optix Imaging and Optix Web running on a Linux/Oracle server
- Macintosh native Optix client
- Scan Software for Fujitsu scanner
- Comprehensive, hands-on user training

Optix: Optimized

The MEOC's key benefits include:

- Complete deployment and training in less than a week
- Access to files via the Web or by their native Macintosh client
- Elimination of timely and cumbersome copying and mailing processes
- Full access to all pertinent data by home office and regional sites
- Fulfillment of stringent DOE reporting requirements
- Improved customer service